

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has a positive reputation for building rugged and reliable forklifts. They are renowned worldwide as a business who has a proud heritage and who maintains a benchmark of quality in equipment manufacturing and intention.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their vision of a healthier tomorrow. Komatsu's legacy started back in 1921, in Japan, when Komatsu Ltd began business as a producer of construction and mining equipment. Very soon the company grew into an industry leader and was accountable for constructing Japan's first state-of-the-art bull dozer and farm tractor.

Komatsu has matured into an international giant over the previous couple of decades thanks to their expertise and strength in the field of logistics, mining, excavating and construction. Using innovative concepts and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Using their improved production features and current design approaches, Komatsu has become recognized to build the kind of rugged and reliable forklift that consumers across the world have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the increasing need for its products in the North American marketplace. To better costs and efficiencies, a state-of-the-art facility was built in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and manufacturing operations.

Remaining one of the leading suppliers and makers of rugged and innovative forklifts these days, Komatsu Forklift U.S.A., Inc continues to satisfy their customers' needs globally. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied customers along with their North American consumers.

After years of delivering customer service and maintaining relationships, Komatsu Forklift recognizes that meeting the customers' needs is vital. All the latest product development at Komatsu starts first with the customer. By welcoming contributions and criticism, they are able to ascertain customer needs and expectations then develop progressive creations and then build to exceed Komatsu Engineering Standards. Assuring consumers that quality is premeditated from the start and sustained through the production, service and sales processes, allows Komatsu to end up with a superior product from start to finish.

Komatsu engineers are specialized experts in designing forklifts, construction equipment and heavy duty equipment. Their design ingenuity and competence assures that every new piece of equipment will hold up in the toughest environments and be able to withstand the roughest applications. Adherence to meticulous engineering standards permits Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict internal quality standards all factor in to top-quality lift truck products. Komatsu Engineering Standards transform the current and innovative technology used in advanced mining and construction equipment into world class equipment.

The ultra-modern facility in Covington, Georgia has all the essential requirements for full scale production. This plant is able to take raw steel and manipulate it by preparing, welding, and fabricating it. When assembled and painted the forklifts are ready to leave the plant and enter the marketplace. Maintaining quality control throughout the duration of the manufacturing process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that since a product is only as valuable as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their dedicated supplier networks who strive to exceed expectations. Specialized in all aspects from product sales, service or operating training, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Vendor locations across the nation have a Komatsu OEM parts on-hand to provide the necessary service required to keep customers' operations running smoothly. Computerized, real-time access with next day transport from their highly automated circulation center is another option. The web-based K-Link system assists dealers with online parts management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Nationwide Accounts. Many world-class companies rely on Komatsu forklifts in their every day operations. Countrywide account clients profit from a unique relationship with Komatsu that allows them to modify cost-efficient programs so as to enhance the customer's efficiency and profits. Komatsu nationwide account customers have access to on-line parts and service support system and an inclusive fleet administration program, offering the ability for Komatsu to be their total solution for any lift truck worries.

The resourceful and reliable team members at Komatsu Forklift U.S.A., are dedicated to offering excellent customer support no matter if it comes in the form of training, product sales, aftermarket support, and longterm maintenance. They want to make certain that the consumer support offered will help their customers satisfy or exceed their business targets while establishing strong working relationships in the process. Komatsu strives to be familiar with each of their customers' distinctive ways of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many community Komatsu lift truck sellers to discover more about the many products and services available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of clients world-wide rely on the Komatsu family of products everyday.